

Zero Invoicing for Telephone and Virtual Consults with Patients

A reminder to create a zero invoice when a Nurse or GP has a telephone or virtual consult with a patient, where there is no charge. Doing this ensures that Primary Care's interactions with patients is captured in the Service Utilisation report which provides to the MoH and DHBs a clear picture of the activity taking place in the Primary Care setting.

Auckland PHO Network Zoom

When: Monday 20th April 2020 at 5.30pm

Zoom Link: <https://zoom.us/j/4040266333?pwd=OHJWSmxyNnphbThuRzFydWpMMllyQT09>

Meeting ID: 404 026 6333

Password: 210

Influenza Vaccination Update

The influenza vaccine for all populations will be available from 27th April 2020. There are no issues with stock, however, there is a maximum 60 dose order and you are able to order multiple orders of 60 in one day.

It is important to only book in patients when the stock has arrived and a reminder to recall women who are pregnant. You can identify these women on your practice's Mohio reports.

HCL deliver Monday to Thursday and there is a delay on orders for approximately 48 hours which means stock will not be delivered the next day during the Lockdown.

For your information Afluria Quad will be back in stock over the coming weeks.

Any questions or queries regarding influenza vaccine please contact Louise Goodall, Child Health Coordinator. louise@aucklandpho.co.nz

A Message from Hospice NZ

As we navigate our way through the changing health care environment, we've developed a range of resources to support any health care professional during this time.

We've drawn on the collective knowledge and experience of the palliative care sector to provide practical and clinically reviewed resources.

<https://www.hospice.org.nz/covid-19/covid-19-for-health-professionals/>

COVID-19 REFERRALS to CBACs, Designated Swabbing Clinics, Urgent Care Clinics or Mobile Services

FUNDING AND NOTIFICATION PROCESS

PLEASE REFER FOR ALL DETAILED INFORMATION IN THE ATTACHED PRIMARY CARE ALGORITHM (this was also sent out in Medinz and is housed on Auckland Regional Healthpathways Covid pathways pages

<https://aucklandregion.healthpathways.org.nz>

Referrals to a CBAC/DP/UCC (or MS) can be done using the eReferral Notification form. eNotification referrals can be accessed by the receiving clinician through Testsafe. They appear as an ARPHS referral located in the "new eReferral" folder in the documents tab of Testsafe.

PLEASE NOTE: For infection control purposes, no paper referral should be provided to patients.

Refer to the pathway where it advises what information is expected in the referral, what patient is required to say to the clinics they attend or if you decide to phone ahead. For a list of designated practices (including Urgent Care) and CBACS please see attached.

The e-Notification via Care Connect should be used to submit all Covid-19 notifications to Auckland Regional Public Health Service.

Reimbursement for activity is based on the patient paying no co-payment and is to be applied regardless of Residency status. PLEASE REFER TO THE POAC section of the pathway re scenarios for claiming or on the POAC website.

The e-referral will automatically generate a payment to the referring provider. Do **not** submit a new POAC case number or make a claim to POAC. Payment will be made to the provider by POAC in the usual way with a schedule of payment details sent to the provider.

Contact POAC with any queries by email – referral@poac.co.nz

Retrospective submissions: For prior activity, please use the e-Notification form and ensure patients are reimbursed for any co-payment they may have incurred for the consultation

POAC Services During COVID-19

During the Covid19 pandemic, POAC services are still available and the POAC team are here to provide support and ongoing services for you. The best way to contact them is by email referral@poac.co.nz, or phone (09) 5357218 and leave us a message.

Radiology: Acute and urgent radiology services will still be available. For USS and CT requests, phone POAC (09) 535 7218 or email referral details to referral@poac.co.nz. For the safety of patient and staff, only one person will be permitted in at a time, all patients will be screened prior to entry. For X-Ray requests, please call ahead to discuss with local radiology provider.

POAC Virtual consults: During this period, rest assured that POAC will continue to fund your normal POAC consultation rates for any virtual consults (normal POAC funding rules apply). Use claiming code 'GP virtual consult' or 'Nurse virtual consult' and claim your normal consult rate.

Opinions from the Experts

Expert opinion pieces published last week in *GP Pulse* on COVID-19 and corticosteroids and asthma. [Click here to view the opinion pieces.](#)

Drivers Licence Expiration Dates will be Extended for Six Months

[The New Zealand Transport Agency \(NZTA\)](#) has temporarily extended the expiry date on all New Zealand driver's licences for an additional six months if they expired on or after 1 January 2020. Drivers aged over 75 years can continue to drive using their existing licence, i.e. they do not have to undergo a medical assessment to renew their licence at this time.

NZTA will revise this decision once driver licencing services resume; the extension may be applied for a longer period and it is also likely they will take into consideration when face-to-face consultations in general practice have resumed routinely.