

Important changes for the High-Tech Imaging (MRI) programme

We are making some improvements to how you access and use the HTI (MRI) referral programme.

Summary of changes:

1. GPs can no longer refer for a Shoulder MRI.
2. Accreditation is now required for every clinician making a referral, not each practice - only trained clinicians can now refer patients.
3. We've upgraded our referral and outcome tool to improve security and functionality. The new tool which you access through advanced forms in MedTech and MyPractice for the MRI service is now called ProFusion.
4. Changes to those in your practice who can complete the outcome for payment.

More detail on these changes

Shoulder option removed

ACC will no longer accept referrals for shoulder MRI scans. This will be removed from the upgraded referral and outcome tool.

Accreditation

Historically, once a clinician completed their training, anyone in the practice could refer for an MRI. Under the new ACC changes, only trained clinicians can refer. Changes are currently underway to enable this on the new referral and outcome tool. If you have any questions about upcoming training please contact: MRInquiries@procare.co.nz. We have a session coming up on Wednesday 26 May at ProCare in Parnell – please register your interest [here](#).

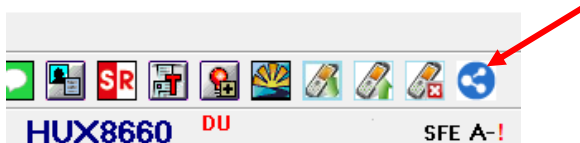
Upgraded referral and outcome tool

Following some improvements to the Profusion platform that you use to request an MRI referral we now need to install the new system.

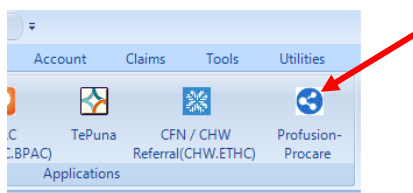
The changes include:

- Updates to practice and user identification to strengthen data security.
- For Medtech - a dynamic icon added to the quick access toolbar during patient consult.

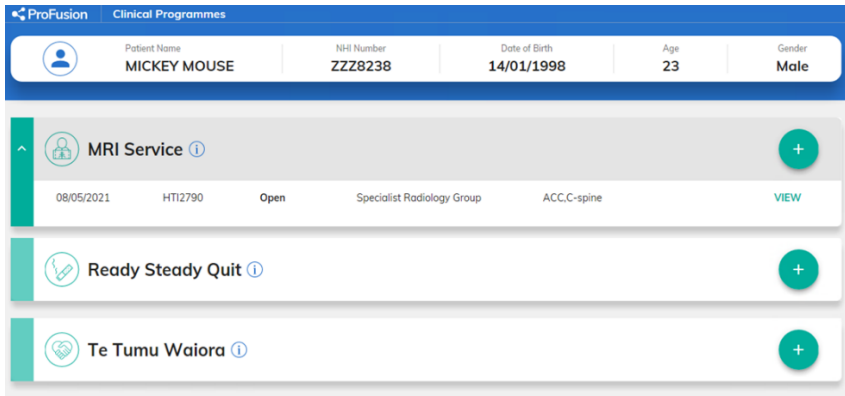
Medtech 32



Medtech Evolution



- A new, improved user interface. You will be able to see all open referrals for the patient in the programmes dashboard.



- Name change of the platform from ProCare to Profusion.
- Addition of a 'v' arrow next to a programme for the patient to indicate open referrals for the patient (the 'up arrow allows you to close the outstanding referrals view).

Completing an outcome

Following some changes to the MRI programme, we have updated the eligibility of those in the practice that can process the outcome for a referral – the step that generates the claim for your practice. While previously anyone in the practice could update the outcome, this must now be completed by a GP or a nurse in your team. This reflects the clinical decision making that is required for identifying the outcome. To receive payment for an MRI referral, the outcome needs to be added to the request in Profusion. If you have any problems processing the outcome for a patient, please contact our practice help desk team on (09) 374 6759.

All requests made under the old platform will still be available under the new one, so outstanding claims can be processed. The new platform means we will be able to make some changes to clinical programmes without needing to remote into your practice.

We will work with you to install the new platform by the end of June when we will turn off the old system.

Your feedback is always important to us. If you have any ideas on how to improve functionality or information to improve our services, please get in touch. New features will be prioritised by ProCare and developed for upcoming releases.

Upgrade requirements for Medtech and My Practice PMS

In order to upgrade your practice to use the new platform, we need confirmation of your practice details and undertake a quick IT infrastructure WOF.

This WOF covers minimum system requirements for practices using Medtech Evolution, Medtech32 or My Practice PMS. To ensure we can upgrade your practice with minimal disruption to your team, please confirm this with your IT provider or technical support team prior to install of the Profusion web forms (link below). Profusion requires this level of compatibility for security, performance, and user experience best practices. The attached check list can be forwarded to your IT provider for confirmation.





In order to set up clinicians to use the new platform, we also need to confirm the below details for each clinician in your practice who has completed the accreditation. This information will also be used to provide you access to Learn, an online learning platform where we will share training videos and guides as well as ensure we capture any changes in clinicians in your team since the initial set up. The new accreditation rules require that we capture each trained clinician that works at your practice.

Please complete this link which captures the above details.

Populate your practice details [here](#) (you may want to ask your practice manager to complete this)

The information we need to update for your practice includes:

- Practice name
- Main practice contact name
- Main practice contact email
- Practice HPI facility ID
- IT provider
- PHO
- DHB
- EDI
- PMS system
- Contact number
- Address (postal)
- Address (physical)
- Accredited clinicians
 - Name
 - NZMC
 - Email
 - Contact phone number